

# PATRICIA® IP MANAGEMENT SOFTWARE FOR LAW FIRMS

*Created for IP professionals by IP professionals*

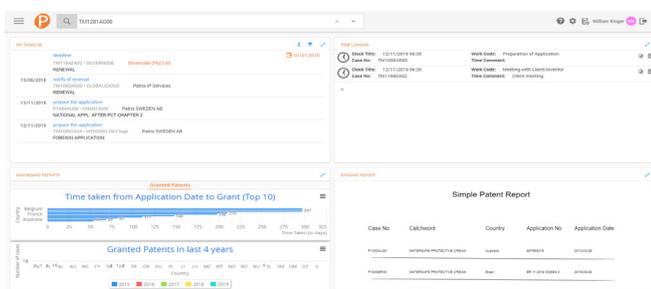
**Get ready to deliver higher quality services to clients, and save time and management costs – all without having to change the way your IP firm works.**

Our Patricia IP Management Software has been designed to help you manage your client workload in the way that best supports your individual law firm business.

## Software is our passion

Over our long history as an independent business, we have focused on one key customer need: IP management software. We are passionate about Patricia, and we want you to be too. That's why our team of friendly and approachable IP experts is always on hand to help.

We designed Patricia first and foremost to facilitate client caseload management and to improve internal processes from data entry to financial reporting. As our industry and technology have evolved, we have continued to invest in Patricia to ensure it provides our customers with a superior and fully tech-enabled service that fully meets their needs.



For law firm customers, we know that this means delivering a flexible and fully customisable IP management software that can be configured to your individual business. That's why Patricia can handle all case matters from record and deadline management, to financial tracking and reporting, and e-filing and billing.

Patricia incorporates a state-of-the-art browser-based application that provides an intuitive and user-friendly interface that facilitates the management of day-to-day IP tasks, and delivers even quicker access to key IP data and reports.

## A software that gives you control

At Patrix IP Helpware, we do not believe that you should have to change your internal workflows to use our IP management software. That's why Patricia is unmatched in its ability to be customised to the ways in which your IP law firm actually works, and your clients' preferred ways of working.

Our highly configurable and easy-to-use IP management software will help you to deliver high quality professional services as standard, by reducing the time and administrative cost of portfolio management.

These days, your clients expect instant access to their IP portfolio. Through the Patricia Collaboration Portal (PCP), you can provide them with secure, real-time access to their IP data, and enable them to send instructions, update records and run reports directly from the system.

We understand the realities of managing IP rights in a busy law firm. That's why Patricia has been designed to handle data and work processes throughout the life cycle of an IP case, including:

## Day-to-day operations

- Diary management, including automatic tracking of due dates
- Direct access to case data with a flexible workflow-based tool
- Patricia Data Comparison lets you compare your case data with official data registered in patent offices all over the world. Compare individual cases or run batches.
- Classification/Classification help
- Extensive time and cost registration capabilities
- Standard forms
- Correspondence/document management (creation, storing, tracking and viewing)

*"We knew from the beginning that we needed specialised IP software and that the investment in Patricia and Patrix services would soon pay out."*  
Donald Schnyder, Wild Schnyder AG, Switzerland

- Automatic batch processing for letters, invoices, renewals and reporting lists, according to predefined criteria
- E-filing, E-billing – and much more.

### Security and risk management

- Legal/regulatory updates
- Effective solutions for securely sharing information and assigning tasks to staff
- Direct data exchanges to and from Patricia, to verify and assure data accuracy
- Cited material handling
- Secure online access via Patricia version 6.0.

### Internal and client reporting

- Invoicing and financial projections
- Family country coverage & overview
- Flexible reporting tool: In addition to the standard reports, the powerful and easy-to-use report creator allows you to create and design your own reports without using any third-party software
- PCP to provide clients with direct access to their records and reporting tools.

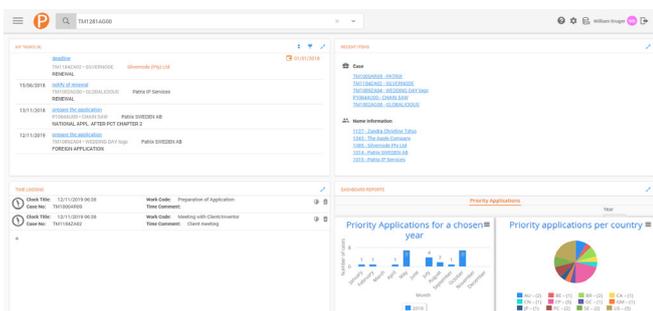
### What makes us different

At Patrix IP Helpware, we have stayed true to our roots as a small, specialist business. We pride ourselves on building personal and ongoing relationships with our customers, and that means being accessible wherever you are based in the world or whatever you might need.

We work hand-in-hand with our customers to make sure that the system is configured to meet their needs and continues to support them as their business evolves. Unlike other providers of IP management software, we have retained our investment focus on our technology Patricia, meaning you can be assured of our continued support.

### A state-of-the-art system

Patricia is a flexible and fully customisable IP management software that can handle all case matters from record and deadline management, to financial tracking and reporting, and e-filing and billing. The system is flexible by design, meaning you can adapt it to your law firm business, no matter your or your clients' preferred ways of working.



### Ongoing investment in technology

Technology has the power to help law firms and their clients to organise, understand and make better use of their IP data, but few law firms have the time and resources to upgrade their IP management systems in-house. By partnering with Patrix IP Helpware, you will have access to an IP management software provider that not only delivers the technology and ongoing support you need, but also one that is also continuing to invest in the development of its own technology and services.

The PCP also enables you to provide secure and responsive access to trusted third parties, meaning that you don't have to build your own web portal to meet your clients' access needs.

### Customer promise: transparent pricing

There are no hidden fees in Patrix invoices. What you see is what you get, and we communicate our prices openly and honestly.

### Workflows to build on

Workflows for day-to-day tasks, such as prosecution and patent annuities, come as standard in Patricia to help you and your paralegal teams streamline the ways in which they manage high-risk administrative work. These workflows are fully configurable to match your internal law firm processes, and the specific demands of your clients.

### A supplier that is on your side

We want Patricia to help your law firm succeed. That's what we're known for working closely with our clients, not only to configure the software at the point of implementation, but also to get the most of its capabilities as the relationship develops. Whether via our annual Patricia User Group conferences or on our regular update calls, we are known in the industry for listening to clients, acting quickly to respond to their challenges, and designing our development work to better meet their needs.

We pride ourselves on being friendly and approachable wherever you are in your technology journey. Please don't hesitate to get in touch at any time if you would like any further information or support at [sales@patrix.com](mailto:sales@patrix.com).